



# TEAMS CONNECT

## MORE FUNCTIONALITY, ONE SINGLE INTERFACE

By integrating MS Teams with Dstny's office phone system, you get everything in one interface – Team's collaboration tool together with Dstny's full-fledged business telephony.

### PBX SERVICES

We offer full integration of our PBX solution with Microsoft Teams. This allows you to access all the standard functionality of the PBX directly within the Teams collaboration tool. For example, you can make and receive calls from both external and internal contacts, transfer calls, and view line status.

### USER-FRIENDLY INTERFACE

With Dstny's Teams integration installed, you gain an additional user interface in your Teams app where you can manage PBX functions. Here, you can choose which caller ID you want to display when making outbound calls. You can also send SMS messages, either to contacts from your Outlook or by entering an external phone number, directly from the Teams interface. You can log in and out of the response groups you belong to, and with the appropriate permissions, you can manage the status of your colleagues in the response group. Additionally, you can listen to and manage your voicemails. With MEX integration, your colleagues in Teams can also see your line status if you are on a call with your mobile phone. Installing our Teams app is easy in the Teams Admin Center, where you can directly select which users should have the app in their Teams client. Of course, it also works in the Teams mobile client.

### FULL FLEXIBILITY AMONG USERS AND CARRIER

Our company PBX is completely carrier-independent. You are free to choose whichever mobile carrier you

prefer, and regardless of your choice, you can be fully integrated with Microsoft Teams. With our Teams solution, you can also select which users should have the integration. It's also possible to integrate users who do not use the Teams app; they will still receive line status and call forwarding, etc., from colleagues who use Teams, directly in their regular PBX systems.

### MICROSOFT LICENSES

For the integration to work, you need to use a service in Microsoft with Teams. It can be Microsoft Business 365 (Basic, Standard, Premium) or an Enterprise (E1, E3, E5). For telephony, Microsoft Teams Phone Standard licenses are needed for all of the above except E5 where it is included.

