



TEAMS INTEGRATION

MORE FUNCTIONALITY, ONE SINGLE INTERFACE

By integrating MS Teams with Dstny's office phone system, you get everything in one interface – Team's collaboration tool together with Dstny's full-fledged business telephony.

PBX SERVICES

We offer a full integration of our exchange solution with Microsoft Teams. In this way, you get all the usual functionality from the exchange directly into Team's collaboration tool. You can, for example, make and receive calls from both external and internal contacts, connect calls and see line state.

USER-FRIENDLY INTERFACE

With Dstny's Teams integration installed, you get an extra user interface in your Teams app where you can manage PBX functions. Here you can select which Caller ID you want to be visible when you make a call. You can also send text messages, both to contacts from your Outlook or by entering an external phone number, directly from the Teams interface. Here you can log in and out of the ACD groups to which you belong. In addition, you can listen to and manage your voicemails.

FULL FLEXIBILITY AMONG USERS AND CARRIER

With Dstny's Teams integration installed, you get an extra user interface in your Teams app where you can manage exchange functions. Here you can choose which caller ID you want to be visible when you make an outgoing call. You can also send text messages, both to contacts from your Outlook or by entering an external phone number, directly from the Teams interface. Here you can log in and out of the answer groups you belong to, and with the right authorization you can manage the status of your colleagues in the answer group. In addition, you can listen to and manage your voice

messages. With MEX connection, your colleagues in Teams can also see your line status if you are in a call with your mobile phone.

You can easily install our Teams app in the Teams Admin Center, and there you can directly choose which users should have the app in their Teams client. Of course, it also works in Team's mobile client.

MICROSOFT LICENSES

For the integration to work, you need to use a service in Microsoft with Teams. It can be Microsoft Business 365 (Basic, Standard, Premium) or an Enterprise (E1, E3, E5). For telephony, Microsoft Teams Phone Standard licenses are needed for all of the above except E5 where it is included.

