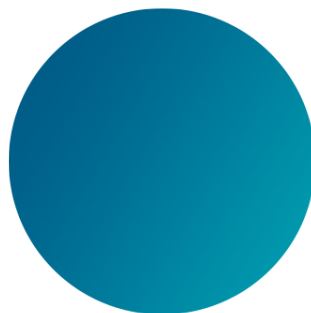


# ACTIVATE VOLTE & WI-FI CALLS ON YOUR PHONE QUICK GUIDE



VoLTE (Voice over LTE) or voice calls via 4G is a way for you to make calls via the 4G network. With 4G calls, you get even higher call quality, which makes it easier for you to talk in noisy environments and surf at full speed during ongoing calls.



## APPLE

All models from iPhone 6 and with software update iOS 12.1 or later support VoLTE (as well as Wi-Fi calls). When you update the software to the latest version, you may be asked if you want to accept new carrier settings. After doing that, VoLTE calling should be enabled on your iPhone.

Do you want to double check that it is on? Follow these steps:

- 1 Open **Settings**.
- 2 Go to **Mobile network**.
- 3 Click **Cellular data options**.
- 4 Select **Voice and data**.
- 5 The option **4G** or **5G** must be selected here.



## SONY

Most Android mobile phones (from, for example, Sony) that are launched after 2018 and intended for use in the Nordics support both VoLTE and Wi-Fi calls. However, there may be exceptions. Here we start from the latest version of the operating system, so please make sure that it is installed on your mobile before we get started.

- 1 Go to **Settings**.
- 2 Select **Network and Internet**.
- 3 Click on **Calls and sms**.
- 4 Turn on **4G calling**.



## SAMSUNG

Most Android mobile phones (from, for example, Samsung) that are launched after 2018 and intended for use in the Nordics support both VoLTE and Wi-Fi calls. However, there may be exceptions. Here we start from the latest version of the operating system, so please make sure that it is installed on your mobile before we get started.

- 1 Go to **Settings**.
- 2 Click on **Connections**.
- 3 Select **Mobile network**.
- 4 Turn on **LTE voice calls** for your SIM card.

## HUAWEI

Most Android mobile phones (from, for example, Huawei) that are launched after 2018 and intended for use in the Nordics support both VoLTE and Wi-Fi calls. However, there may be exceptions. Here we start from the latest version of the operating system, so please make sure that it is installed on your mobile before we get started.

- 1 Go to **Settings**.
- 2 Scroll down and click on **More**.
- 3 Select **Mobile network**.
- 4 Turn on **VoLTE calls**.

Now you can call via the 4G network!