AD-CONNECTION

AD-CONNECTION KEEPS THE SWITCHBOARD UPDATED AT ALL TIMES

LATEST INFORMATION IN THE PBX

AD connection enables you to synchronize all information in the company's AD (Active Directory) with the switchboard. It reduces handling times and the risk of errors, and keeps the switchboard updated with correct information at all times about, for example, name, number and search word.

AUTOMATE PROCESSES

The service means that the switchboard is updated automatically once every twenty-four hours with all changes that have been made in the company's AD. It is also possible to automate processes so that, for example, a user who is added or removed in AD automatically creates a ticket with Dstny's support, which in turn adds to or removes a user.

SIMPLE INSTALLATION PROCESS

Completely new customers can obtain all information from the switchboard retroactively synchronized with their AD, which is then updated with telephone number and search word. This connection also ensures that the installation is incredibly effective and easy.

BENEFITS OF AD-CONNECTION:

- Very easy to get started – no training required.
- Simple information retrieval when Dstny is to be made operational.
- Automated process with synchronization once every twenty-four hours.
- Up-to-date information in the switchboard at all times
- Correct information in the contact list because people who have left are cleared automatically.
- Minimum risk of administration errors.

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