

## **GET ACCESS TO THE PBX DIRECTLY ON THE WEB**

MyDstny is our new platform where you can access much of what Dstny has to offer. First up is our webphone – a softphone on the web.

## **MYDSTNY**

In the future, MyDstny is an omnichannel tool where you can access much of what Dstny has to offer in one single interface.

The system is completely web-based and flexible - it doesn't matter where you are geographically or what platform, operating system or phone carrier you have. Increase and decrease the number of agents as needed and only pay for what you actually use. Connect functions as you grow into the solution and reallocate resources based on your needs.

## **WEBPHONE**

First up in MyDstny is a web-based softphone, a so-called webphone. The advantages of having a webphone are as follows:

- You don't need an app, but can call directly in your browser
- You can log in to the PBX from any computer
- You always have the latest version, automatically

## **FEATURES IN MYDSTNY**

Make/receive calls

- Manage calls
- Contact book
- Notifications
- Referral status
- Search function
- ACD group management
- Voicemail
- Calendar



